# BENEFIT GUDE

CALIFORNIA



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2023 - 2024

# WELCOME

Your benefits are an important part of your overall compensation. We are pleased to offer a comprehensive array of valuable benefits to protect your health, your family and your way of life. This guide answers some of the basic questions you may have about your benefits. Please read it carefully, along with any supplemental materials you receive.

### **Eligibility**

You are eligible for benefits if you work 30 or more hours per week. You may also enroll your eligible family members under certain plans you choose for yourself. Eligible family members include:

- ► Your legally married spouse
- ► Your registered domestic partner (RDP) and/or his/her children, where applicable by state law
- ► Your children who are your biological children, stepchildren, adopted children or children for whom you have legal custody (age restrictions may apply). Disabled children age 26 or older who meet certain criteria may continue on your health coverage.

### **When Coverage Begins**

▶ **New Hires:** You must complete the enrollment process within 30 days of your date of hire. If you enroll on time, coverage is effective on the first of the month following 30 days.

If you fail to enroll on time, you will **NOT** have benefits coverage.

▶ Open Enrollment: Changes made during Open Enrollment are effective August 1, 2023 - July 31, 2024.

### Choose Carefully!

Due to IRS regulations, you cannot change your elections until the next annual Open Enrollment period, unless you have a qualified life event during the year. Following are examples of the most common qualified life events:

- Marriage or divorce
- Birth or adoption of a child
- Child reaching the maximum age limit
- Death of a spouse, RDP, or child
- ► You lose coverage under your spouse's/RDP's plan
- ▶ You gain access to state coverage under Medicaid or CHIP

### **Making Changes**

To make changes to your benefit elections, you must contact Human Resources within 31 days of the qualified life event (including newborns). Be prepared to show documentation of the event such as a marriage license, birth certificate or a divorce decree. If changes are not submitted on time, you must wait until the next Open Enrollment period to make your election changes.

Required Information—When you enroll, you will be required to enter a Social Security number (SSN) for all covered dependents. The Affordable Care Act (ACA), otherwise known as health care reform, requires the company to report this information to the IRS each year to show that you and your dependents have coverage. This information will be securely submitted to the IRS and will remain confidential.

\$ - Identifies plans with per pay period cost to the employee

**Medical Plans Dental Plans** Vision Plan

Flexible Spending Accounts (FSAs)

Life and AD&D Insurance

Disability Insurance

**IAPMO Cares** 

Group Legal Plan

**Voluntary Benefits** 

Valuable Extras

Employee Assistance Program (EAP) Cost of Benefits

Contact Information

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Go to https://nw15.ultipro.com/.

instructions for enrolling.

# PLAN DETAIL

Go to https://www.iapmohr.org. There, you will find detailed information about the plans available to you.





# MEDICAL PLANS

We are proud to offer you a choice of a couple different medical plans that provide comprehensive medical and prescription drug coverage.

The plans also offer many resources and tools to help you maintain a healthy lifestyle. Following is a brief description of each plan.

### **Blue Shield HMO**

With the HMO plan, you select a primary care physician (PCP) from the participating network of providers who will coordinate your health care needs, refer you to specialists (if needed) and approve further medical treatment

Services received outside of the HMO's network are not covered, except in the case of emergency medical care.

### \$ Blue Shield PPO

The PPO plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-ofpocket costs if you choose a provider who participates in the Blue Shield network. The calendar-year deductible must be met before certain services are covered.

### **Kaiser HMO**

(CLOSED TO NEW ENROLLMENTS) Existing subscribers with the Kaiser HMO plan, you must use Kaiser facilities and providers for your medical and pharmacy needs. Services received outside of the Kaiser network are not covered, except in the case of emergency medical care.







**FIRST** 

# MEDICAL PLANS

Following is a high-level overview of the coverage available. For complete coverage details, please refer to the Summary Plan Description (SPD).

Vov. Modical Donofita	Kaiser HMO**	Blue Shield Access+ HMO	Blue Shield Buy-Up PPO		
Key Medical Benefits	In-Network Only	In-Network Only	In-Network	Out-of-Network <sup>1</sup>	
Deductible (per calendar year)					
Individual / Family	\$2,000 / \$4,000	None	\$250	/ \$750	
Out-of-Pocket Maximum (per caler	ndar year)				
Individual / Family	\$3,500 / \$7,000	\$1,500 / \$3,000	\$2,750 / \$5,500	\$10,250 / \$20,500	
Contribution to Your Health Reim	bursement Account (HRA)				
Individual / Family	\$2,000 / \$4,000	N/A	N	//A	
Covered Services					
Office Visits (physician/specialist)	No charge*	\$10 copay	\$15 copay	30%*	
Routine Preventive Care	No charge	No charge	No charge	Not covered	
Outpatient Diagnostic Lab or X-ray (lab or office/hospital)	No charge*	No charge	\$15 / \$40 copay*	30%*	
Complex Imaging	\$50 copay*	No charge	10% / 20% *	30%*	
Chiropractic	\$15 copay <sup>2</sup>	\$10 copay <sup>2</sup>	\$15 copay <sup>3</sup>	30%*	
Ambulance	\$100 copay*	\$100 copay	10	%*	
Emergency Room	\$100 copay*	\$150 copay ⁵	\$150 cop	ay 5+ 10%	
Urgent Care Facility	No charge*	\$10 copay	\$15 copay	30%*	
Inpatient Hospital Stay (Including maternity / MHSA)	\$300 per day*	\$250 copay	10%*	30%*	
Outpatient Surgery (hospital/ASC)	\$150 copay*	\$200 / \$50 copay	15%* / 5%*	30%*	
Prescription Drugs	(Generic / Brand)		(Tier 1 / Tier 2 / Tier 3 / Tier 4)		
Retail Pharmacy (30-day supply)	\$10 / \$30*	\$10 / \$25 / \$40 / 20% up to \$250	\$10 / \$25 / \$40 / 30% up to \$250	25% + \$10 / \$25 / \$40 / 30% up to \$250	
Mail Order (90-day supply) <sup>4</sup>	\$20 / \$60*	\$20 / \$50 / \$80 / 20% up to \$500	\$20 / \$50 / \$80 / 30% up to \$500	Not covered	

Coinsurance percentages and copay amounts shown in the above chart represent what the member is responsible for paying. \*Benefits with an asterisk ( \* ) require that the deductible be met before the Plan begins to pay.

### \*\* Kaiser Permanente is closed to new enrollments

- 1. If you use an out-of-network provider, you will be responsible for any charges above the maximum allowed amount.
- 2. 30 max visits per year
- 3. 20 max visits per year
- 4. 100-day supply for Kaiser
- 5. Copay waived if admitted directly to hospital on inpatient-basis

# **Blue Shield Microsite**

**Arvato Micro Site | Blue Shield of California** 

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**CONTACT LIST** 

### We are proud to offer you a choice between two different dental plans through Delta Dental.

**DHMO:** With this plan, you choose a primary dental provider to manage your care. There are no charges for most preventive care services, no claim forms and no deductibles. Reduced, pre-set charges apply to other services.

\$ DPPO: This plan offers you the freedom and flexibility to use the dentist of your choice. However, you will maximize your benefits and reduce your out-ofpocket costs if you choose a dentist who participates in the Delta Dental network.

Following is a high-level overview of the coverage available.

Vov Dontol Donofito	DHMO	DPPO					
Key Dental Benefits	In-Network Only	In-Network	Out-of-Network <sup>1</sup>				
Deductible (per calendar year)							
Individual / Family	None	\$50 / \$150	\$50 / \$150				
Benefit Maximum (per cale	ndar year; preventive, bas	ic, and major Services cor	mbined)				
Per Individual	None	\$2	,000				
Covered Services							
Preventive Services	No charge	No charge	No charge				
Basic Services	See Schedule	10%*	20%*				
Major Services	See Schedule	40%*	50%*				
Orthodontia	\$1,700 (child) / \$1,900 (adult)	Adult and Child: 50%	, \$1,500 max benefit				

Coinsurance percentages and copay amounts shown in the above chart represent what the member is responsible for paying.

\*Benefits with an asterisk (\*) require that the deductible be met before the Plan begins to pay.

1. If you use an out-of-network provider, you will be responsible for any charges above the maximum allowed amount.

### We are proud to offer you a vision plan through Blue Shield, partner MES Vision.

**PPO:** This plan gives you the freedom to seek care from the provider of your choice. However, you will maximize your benefits and reduce your out-of-pocket costs if you choose a provider who participates in the Blue Shield, partner MES Visionnetwork.

Following is a high-level overview of the coverage available.

Key Vision Benefits	In-Network	Out-of-Network Reimbursement
Exam (once every 12 months)	No above	Up to \$60
Materials Copay	No charge	N/A
Lenses (once every 12 months)		
Single Vision		Up to \$43
Bifocal	No charge	Up to \$60
Trifocal		Up to \$75
Frames (once every 24 months)	\$150 allowance*	Up to \$40
Contact Lenses (once every 12 months; in lieu of glasses)	\$120 allowance	Up to \$120

<sup>\*</sup> When the network provider uses wholesale or warehouse pricing, the maximum allowable frame allowance will be as follows: wholesale allowance: \$99.06. warehouse allowance: \$103.64.







CLOSE

We provide you with an opportunity to participate in two different flexible spending accounts (FSAs) administered through WEX. FSAs allow you to set aside a portion of your income, before taxes, to pay for qualified health care and/or dependent care expenses. Because that portion of your income is not taxed, you pay less in federal income, Social Security and Medicare taxes. NOTE: FSA runs on a January 1- December 31 calendar year. Open Enrollment is held annually each December.

### \$ Health Care FSA

For 2023, you may contribute up to \$3,050 to cover gualified health care expenses incurred by you, your spouse and your children up to age 26. Some qualified expenses include:

- ► Coinsurance ► Prescriptions
- ► Copayments ► Dental treatment
- Deductibles Orthodontia
- Eve exams/ eyeglasses
- Lasik eye surgery

For a complete list of eligible expenses, visit www.irs.gov/ pub/irs-pdf/p502.pdf.

### \$ Dependent Care FSA

CLOSE

For 2023, you may contribute up to \$5,000 (per family) to cover eligible dependent care expenses (\$2,500 if you and your spouse file separate tax returns). Some eligible expenses include:

- Care of a dependent child under the age of 14 by babysitters, nursery schools, pre-school or daycare centers
- ► Care of a household member who is physically or mentally incapable of caring for him/herself and qualifies as your federal tax dependent

For a complete list of eligible expenses, visit www.irs.gov/ pub/irs-pdf/p503.pdf.

# FSA RULES

### YOU MUST ENROLL EACH YEAR TO PARTICIPATE

Because FSAs can give you a significant tax advantage, they must be administered according to specific IRS rules:

**Health Care FSA:** Unused funds of up to \$610 from one year can carry over to the following year. Carryover funds will not count against or offset the amount that you carried over to the following year.

Dependent Care FSA: Unused funds will NOT be returned to you or carried over to the following listed deadlines.

You can incur expenses through March 15, 2024, and must file claims by March 31, 2024. (plan has grace period & run out.)

Maximum contribution amount is established by the IRS and your employer each

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Life insurance provides your named beneficiary(ies) with a benefit in the event of your death.

**Accidental Death and Dismemberment** (AD&D) insurance provides specified benefits to you in the event of a covered accidental bodily injury that directly causes dismemberment (i.e., the loss of a hand, foot or eye). In the event that your death occurs due to a covered accident. both the life and the AD&D benefit would be payable.

Basic Life/AD&D (Company-paid)

This benefit is provided at NO COST to you through Blue Shield.

**Benefit** Amount

\$50,000

### **\$ Supplemental Life/AD&D** (Employee-paid)

If you determine you need more than the basic coverage, you may purchase additional coverage through New York Life for yourself and your eligible family members.

	Guaranteed Issue*	
Employee	<b>Employee</b> \$10,000 increments up to the lesser of 5x annual salary or \$500,000	
Spouse/ RDP	\$5,000 increments up to the lesser of 50% of your election or \$250,000	\$25,000
Child(ren)	\$5,000 or \$10,000	\$10,000

\*During your initial eligibility period only, you can receive coverage up to the Guaranteed Issue amounts without having to provide Evidence of Insurability (EOI, or information about your health). Coverage amounts that require EÓI will not be effective unless approved by the insurance carrier.

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Disability insurance provides benefits that replace part of your lost income when you become unable to work due to a covered injury or illness.

Long-Term Disability				
Provided at NO COST to you through New York Life.				
Benefit Percentage 66.67%				
Monthly Benefit Maximum \$15,000				
When Benefits Begin After 365th day of disability				
Maximum Benefit Duration   Social Security Normal Retirement Age				





Mental health is more important now, then ever before. It is important to take care of yourself, not only physically, but also mentally. Visit the IAPMO Cares page on the HR website for all things mental health, and all the resources available to you.

- Breakdown of resources by plan
- Coverage fliers
- Apps to help manage mental health
- Useful articles
- Important phone numbers to share with your family
- Inspirational videos and much more

The LegalShield group legal plan offers legal products and services for you and your family. As a member, you have direct, toll-free access to a LegalShield provider law firm. This coverage is employee-paid.

### **Legal Assistance**

- Covers you and your eligible family members
- Unlimited phone consultation on any legal matter\*
- Contract and document review\*
- Will preparation and annual review
- ▶ Non-covered legal services are available at a 25% discount from a LegalShield provider\*

### **ID Theft Protection**

### Now with more features!

- Covers you and your spouse
- Credit report and FICO scores
- Credit monitoring
- Identity theft restoration by licensed investigators

\*not directly related to employment with IAPMO







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# **OLUNTARY BENEF**

During the enrollment period, you have an opportunity to purchase voluntary benefits through Aflac at affordable group rates. For most plans, benefits are paid directly to you—not to a doctor or health care provider.

### Childcare through KinderCare

IAPMO is proud to partner with KinderCare to provide employees of IAPMO discounted and subsidized childcare and preschool tuition. This benefit is offered to all employees across the United States with participating KinderCare campuses. Simply by being an employee of IAPMO, you receive 10% off tuition fees. In addition, IAPMO is proud to subsidize 50% of the childcare/tuition costs paid directly to the center.

### Aflac Accident Insurance

Accident Indemnity pays a lump-sum cash benefit for specific injuries you receive and the treatment you need, including hospitalization.

### Aflac Hospital Indemnity

This coverage pays you a lump-sum cash benefit when you are admitted to the hospital for a covered hospital stay.

### Aflac Critical Illness

Did you know that the average total out-of-pocket cost related to treating a critical illness is over \$7,0001? With critical care insurance, you'll receive a lump-sum benefit if you are diagnosed with a covered condition that you can use however you would like, including to help pay for: treatment (e.g. experimental), prescriptions, travel, increased living expenses, and more.

### **Pet Insurance through Pets Best**

Pet Insurance offers affordable plans for dogs and cats. Policies cover a wide range of care from minor ailments to serious conditions. Pet owners are free to visit any veterinarian. Premiums vary based on the age of your pet, species, size (as an adult), plan type, deductible and state of residence.

# VALUABLE EXTRAS

### We also offer the following additional benefits:

- 401(k) 5% dollar for dollar deferral match Retirement Plan through Empower Retirement
- ▶ 401(k) Retirement Plan through Empower Retirement 8% Profit Sharing through **Empower Retirement**
- Long Term Care through Life Secure and Prudential for those hired before October 1, 2017

# MPLOYEE ASSISTANCE PRO

Life is full of challenges, and sometimes balancing them all can be difficult. We are proud to provide a confidential program dedicated to supporting the emotional health and well-being of our employees and their families. The EAP is provided at NO COST to you through New York Life.

### The EAP can help with the following issues, among others:

Mental health

- Substance abuse
- Relationships or marital conflicts
- Grief and loss

Child and eldercare

Legal or financial issues

### **EAP Benefits**

- Assistance for you and your household members
- ▶ Up tothree (3) in-person sessions with a counselor per issue, per year, per individual
- Unlimited toll-free phone access and online resources





<sup>1.</sup> MetLife Accident and Critical Illness Impact Study, October 2013

# ST OF BENEFITS

Your contributions toward the cost of medical, dental and vision benefits are automatically deducted from your paycheck before taxes. There are 24 payroll cycles each year. The amount will depend upon the plan you select and if you choose to cover eligible family members.

Medical	Kaiser HMO (HRA)		Blue Shield Access+ HMO			Blue Shield Buy-Up PPO				
Coverage Tier	Monthly Premium	IAPMO	Employee	Monthly Premium	IAPMO	Employee	Monthly Premium	IAPMO	Employee	Per Pay Period
<b>Employee Only</b>	\$1,432.00	\$1,432.00	\$0.00	\$882.42	\$882.42	\$0.00	\$1,127.98	\$882.42	\$245.56	\$122.78
Employee + 1	\$1,541.00	\$1,541.00	\$0.00	\$1,941.34	\$1,941.34	\$0.00	\$2,481.55	\$1,941.34	\$540.21	\$270.11
Employee + Family	\$2,191.00	\$2,191.00	\$0.00	\$2,514.93	\$2,514.93	\$0.00	\$3,214.74	\$2,514.93	\$699.81	\$349.91

Dental	Delta Dental DHMO			Delta Dental DPPO			
Coverage Tier	Monthly Premium	IAPMO	Employee	Monthly Premium	IAPMO	Employee	Per Pay Period
Employee Only	\$22.16	\$22.16	\$0.00	\$61.20	\$22.16	\$39.04	\$19.52
Employee + 1	\$36.55	\$36.55	\$0.00	\$112.62	\$36.55	\$76.07	\$38.04
Employee + Family	\$54.05	\$54.05	\$0.00	\$182.85	\$54.05	\$128.80	\$64.40

Vision	Blue Shield MES Vision					
Coverage Tier	Monthly Premium	IAPMO	Employee			
Employee Only	\$8.46	\$8.46	\$0.00			
Employee + 1	\$17.39	\$17.39	\$0.00			
Employee + Family	\$25.34	\$25.34	\$0.00			

Employee may incur additional costs for benefits in addition to premiums.

Your contributions toward the cost of voluntary life/AD&D benefits and legal plan are automatically deducted from your paycheck after taxes. There are 24 payroll cycles each year.

### **Voluntary TermLife/AD&D**

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Rate by Age (per \$1,000)	Employee	Spouse	Rate by Age (per \$1,000)	Employee	Spouse
< 25	\$0.025	\$0.025	50-54	\$0.275	\$0.275
25-29	\$0.035	\$0.035	55-59	\$0.465	\$0.465
30-34	\$0.055	\$0.055	60-64	\$0.685	\$0.685
35-39	\$0.065	\$0.065	65-69	\$1.220	\$1.220
40-44	\$0.095	\$0.095	70-74	\$2.740	
45-49	\$0.165	\$0.165	75-100	\$4.466	

Child Life Rate (per \$1,000): \$0.175 | AD&D Rate (per \$1,000): \$0.025

### LegalShield

LegalShield	Mon	thly	Per Pay Period		
Coverage	Individual	Family	Individual	Family	
Legal Plan	\$18	3.95	\$9.48		
Identity Theft	\$8.95 \$18.95		\$4.48	\$9.48	
Legal + Identity Theft	\$27.90	\$33.90	\$13.95	\$16.95	

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# CONTACT INFORMATION

Coverage	Carrier	Phone #	Website/Email
	Blue Shield	(888) 256-1915	www.blueshieldca.com
Medical	Kaiser	(800) 464-4000	www.kp.org
Chiropractic	American Specialty Health (Blue Shield partner)	(800) 678-9133	<u>iapmohr.org/chiro</u>
Dentel	Dolla Dontal	HMO: (800) 422-4234	
Dental	Delta Dental	PPO: (888) 335-8227	<u>www.deltadentalins.com</u>
Vision	MES Vision (Blue Shield partner)	(877) 601-9083	www.mesvision.com
Flexible Spending Accounts (FSAs) Health Reimbursement Account (HRA)	WEX	(866) 451-3399	https://benefitslogin.wexhealth.com
Basic Life/AD&D	Blue Shield	(888) 800-2742	www.blueshieldca.com
Supplemental Life/AD&D and Disability	New York Life	(800) 842-4462	www.newyorklife.com
Employee Assistance Program (EAP)	New York Life	(800) 344-9752	www.guidanceresources.com
Voluntary Benefits	Aflac	(310) 500-0692	brandon_shirley@us.aflac.com
Pre-Paid Legal ID Theft	Pre-Paid Legal	(865) 293-2453	CAP@premiersolutionsintl.com
Pet Insurance	Pets Best	(888) 984-8700	www.petsbest.com/iapmo
401(k) Retirement Savings	M(k) Retirement Savings Empower Retirement		www.RetireSmart.com
Childcare	KinderCare	N/A	https://www.iapmohr.org/childcare

### BENEFITS WEBSTITE

Our benefits website <a href="https://nw15.ultipro.com/">https://nw15.ultipro.com/</a> can be accessed anytime you want additional information on our benefits programs.

### QUESTIONS?

CLOSE

If you have additional questions, you may also contact:

Jennifer Romero at (909) 472-4214 | jennifer.romero@iapmo.org

### ANNUAL NOTIGES

**Click here** to view Annual Notices.

### BENEFIT SUMMARIES

**Click here** to view Benefit Summaries.

## SUMMARY OF BENEFITS COVERAGE

**<u>Click here</u>** to view Summary of Benefits & Coverage (SBCs).

DISCLAMER: The material in this benefits brochure is for informational purposes only and is neither an offer of coverage or medical or legal advice. It contains only a partial description of plan or program benefits and does not constitute a contract. Please refer to the Summary Plan Description (SPD) for complete plan details. In case of a conflict between your plan documents and this information, the plan documents will always govern. Annual Notices: ERISA and various other state and federal laws require that employers provide disclosure and annual notices to their plan participants. The company will distribute all required notices annually.





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