

# Introduction to uKKG


UltiPro®  
— by ULTIMATE SOFTWARE —

 KRONOS®



# SUMMARY OF TOPICS

UKG System Walk-through  
Time Management Training





# USING UKG

## THINGS YOU CAN DO IN THE SYSTEM

- 1) **VIEW** pay statements/W2/Tax Withholdings
- 2) **ENROLL** in your annual benefits
- 3) **UPDATE** your personal information
- 4) **MANAGE** emergency contacts & dependents
- 5) **ENTER** time off requests
- 6) **VIEW** reporting & company information

**VISIT** Our IAPMO HR Website for training guides.

The screenshot shows the IAPMO HR Website navigation bar with links: HOME, BENEFITS, BENEFIT HIGHLIGHT, **PAYROLL/UKG**, IAPMO CARES, SAFETY, LABOR LAWS, ABOUT HR, THE QUARTERLY DRIP, and MANAGER PAGE. The UKG logo is prominently displayed. Below the logo, a section titled "Quick Guides" is divided into two main areas: "All Employees" and "Supervisor/Managers and Time Approvers".

**All Employees**

- Employee Training Recap (PDF)
- UKG Employee Training (PPT)
- Updating Beneficiaries (PDF)
- Request/Modify Time Off (PDF)
- UKG Login Guide (PDF)
- Compatibility Guide (PDF)
- 1095C Guide (PDF)
- PTO Balance (PDF)
- VOE/VOI Quickstart Guide (PDF)

**Supervisor/Managers and Time Approvers**

- UKG Supervisor Training (PPT)
- View your Teams Calendar (PDF)

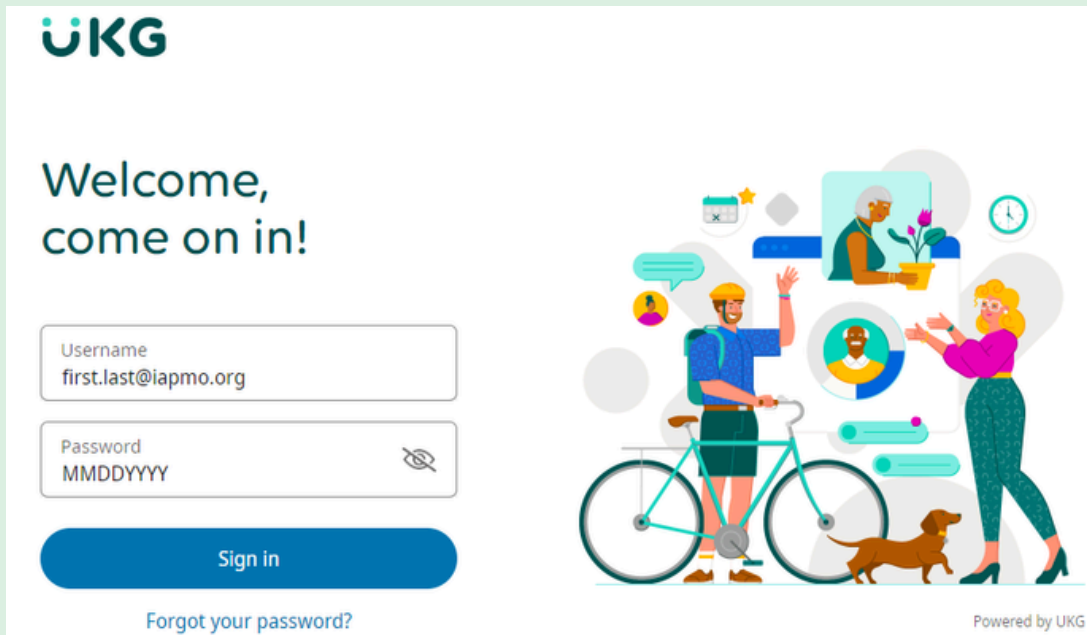
On the right side of the "All Employees" section, there are two icons: "For All Employees" and "Requesting Time off". Below these, a "Time Management Training Guide" link is provided. A similar "Time Management Training Guide" link is also present in the "Supervisor/Managers and Time Approvers" section. A green button labeled "THIS WAY TO UKG" with a right-pointing arrow is located at the top right of the "Quick Guides" section.

★ Login training video available on our HR Website under "training videos".

# ACCOUNT SETUP

## HOW TO LOG IN

- WEBSITE <https://nw15.ultipro.com/>
- USERNAME first.last@iapmo.org

A mockup of the UKG login page. The page has a white background with the UKG logo in the top left. Below the logo, it says "Welcome, come on in!". There are two input fields: "Username" with the text "first.last@iapmo.org" and "Password" with the text "MMDDYYYY" and a toggle icon. Below the fields is a blue "Sign in" button. At the bottom left, there is a link "Forgot your password?". On the right side, there is a colorful illustration of a man on a bicycle, a woman, a dog, and various icons like a calendar, a clock, and a person. At the bottom right, it says "Powered by UKG".

UKG

Welcome,  
come on in!

Username  
first.last@iapmo.org

Password  
MMDDYYYY

Sign in

[Forgot your password?](#)

Powered by UKG

- NEW HIRE/RESET PASSWORDS Date of Birth (MMDDYYYY)
- EXISTING EMPLOYEES Last password set

# ACCOUNT SETUP

## PASSWORD REQUIREMENTS

- After logging in to the self-service for the first time with your DATE OF BIRTH (MMDDYYYY), you will be prompted to change your password.
- For security reasons, your password must contain at least one upper-case alphabetic character, one lower-case alphabetic character, one numeric character, and one special character.
- It can be any combination of alpha-numeric characters that meet ALL the requirements listed on the Change Password screen.
- It cannot include spaces or apostrophes.
- It is case sensitive.

### Change password

Your new password cannot be the same as your previous one and must meet the minimum password requirements outlined below:

- Password length: **15-64**
- Letters: **2**
- Uppercase: **1**
- Lowercase: **1**
- Numbers: **1**
- Special characters: **1**

Examples: !@#\$%^&\*()\_+=[]| \;\'<>./~`

# ACCOUNT SETUP

## CHALLENGE QUESTIONS

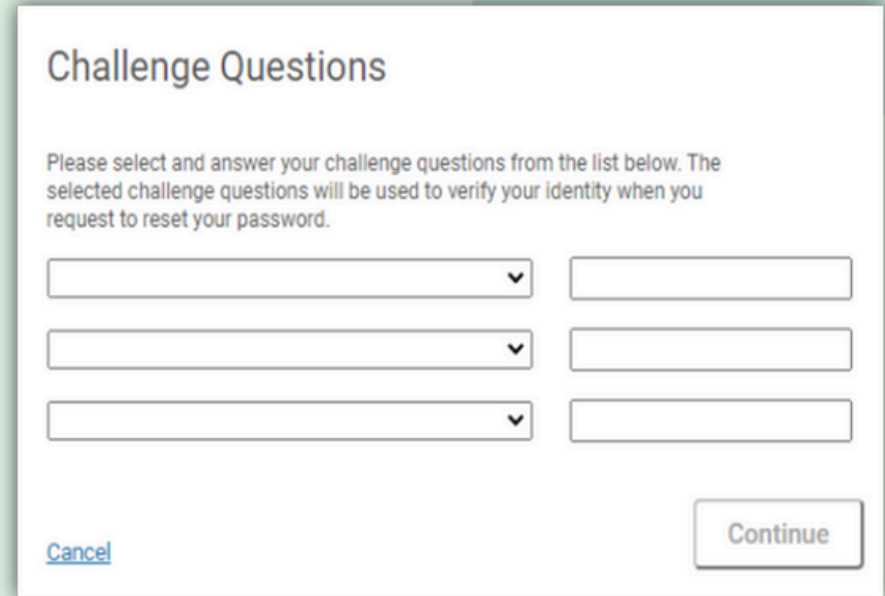
After choosing your new password, you will then be asked to set up three challenge questions. These can be used to reset your password in the case you forget it, when you press the “Forgot your Password” link.

Tips to set up the challenge questions:

1. Select questions that you know the answer to and type in the answer to the right of the question.
2. The answers are case-sensitive.

Remember your password!

**NOTE:** It is always best to record your password in a safe place, HR will only be able to completely reset your password to the default settings.

A screenshot of a web form titled "Challenge Questions". The form has a title "Challenge Questions" at the top. Below the title is a paragraph of instructions: "Please select and answer your challenge questions from the list below. The selected challenge questions will be used to verify your identity when you request to reset your password." Below this text are three rows of input fields. Each row consists of a dropdown menu on the left and a text input field on the right. At the bottom left of the form is a "Cancel" link, and at the bottom right is a "Continue" button.

**Challenge Questions**

Please select and answer your challenge questions from the list below. The selected challenge questions will be used to verify your identity when you request to reset your password.

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

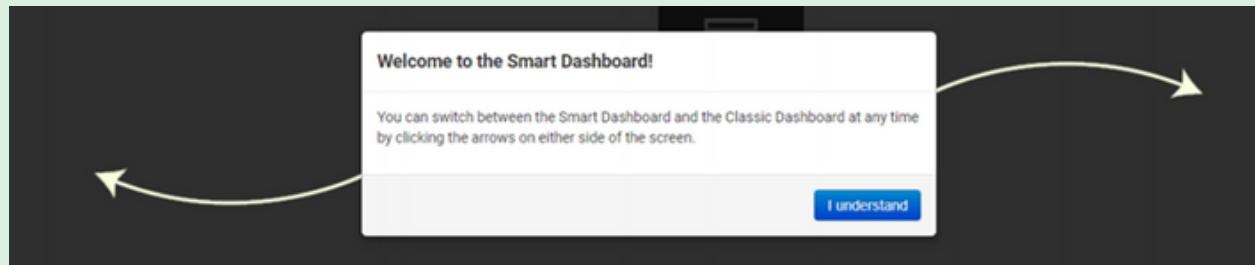
[Cancel](#)

If you need assistance resetting your password, you can contact the front office at [frontoffice@iapmo.org](mailto:frontoffice@iapmo.org)

# NAVIGATING YOUR ACCOUNT

## A SELF-GUIDED TOUR

- At initial log in, you will be asked to click the “I understand” button.



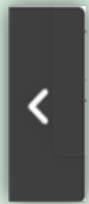
- You will then be prompted to go through the self-guided tour.






# NAVIGATING YOUR ACCOUNT

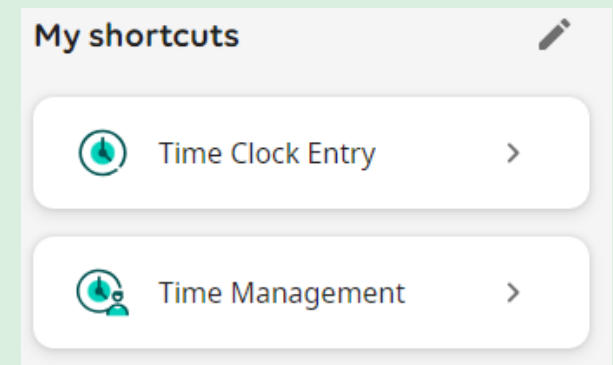
## THE SMART DASHBOARD & ADDING SHORTCUTS



On the left and right of the screen, you will see these arrows, you can use these to toggle back and forth between The Smart Dashboard & The Classic View.



- You can personalize your Smart Dashboard by adding which shortcuts you would like to appear. The links that are available depend on your web access rights granted by your administrator.
- To add a shortcut, select the  icon on your Smart Dashboard, select the shortcut you would like to add, and it will then appear on your Dashboard.




# NAVIGATING YOUR ACCOUNT

## THE SMART DASHBOARD – LAST PAY WIDGET & INBOX


On the homepage, you will also see a widget for your last pay statement. This widget will take you to view your most recent pay stub.


**For me**

**My pay**

 Last pay Thursday, August 15

[View detailed paystub](#)

The inbox  will notify you of any action items that you might need to take, such as accepting a new handbook, policies, or reading internal announcements.

 **Notifications**

You're all caught up!  
That deserves another cup of coffee.

★ **Time Management** – You can review your timesheet for missed or incorrect punches, view your accruals balances and hours worked, and input your sick/vaction time requests here.

Search

Career & Education

Licenses

Skills

Previous Employment

Awards

Education

Pay

Current Pay Statement

Pay History

YTD Summary

Total Compensation

Direct Deposit

Income Tax

US Wage & Tax Statements

Model My Pay

Giving

Time Management

Time Clock Entry

Benefits

Benefits Summary

Manage My Benefits

PTO Plans

1095-C

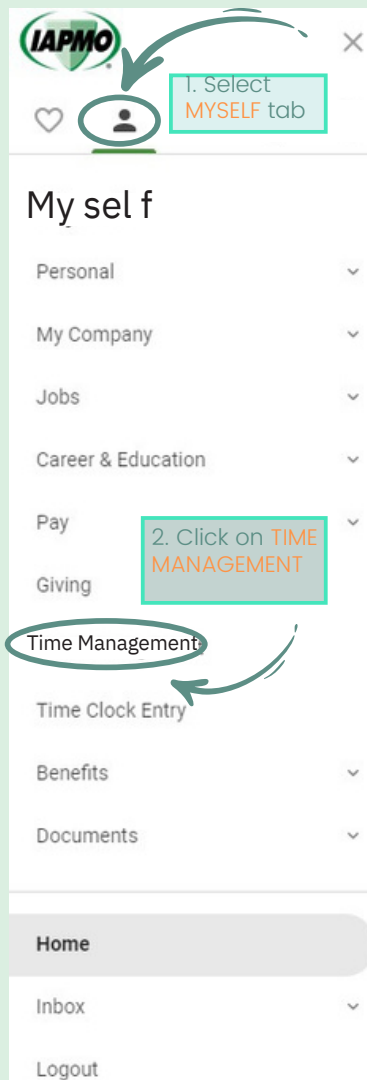
Documents



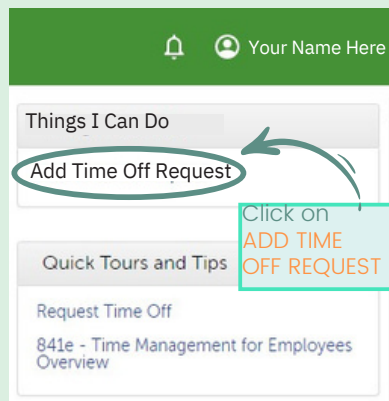
## Requesting and Modifying Time Off Quick Guide

Submitting a time off request on UKG is easy and convenient. The system allows you to modify a time off request from multiple days to less than 8 hours. Keep in mind, time off requests must be made in increments of one hour.

**STEP ONE:** Log in and click the Myself Tab



**STEP TWO:** Once under the Time Management page look on the right side under THINGS I CAN DO right underneath your name



**STEP THREE:** This is where you can customize your request. Fill out the form with complete day(s) requests. For advance requests look for the **ADVANCED OPTIONS**.

Check **AVAILABLE** accrual balance here

After filling in the correct type of time off, beginning and end dates, optional description and notes, click **SAVE**

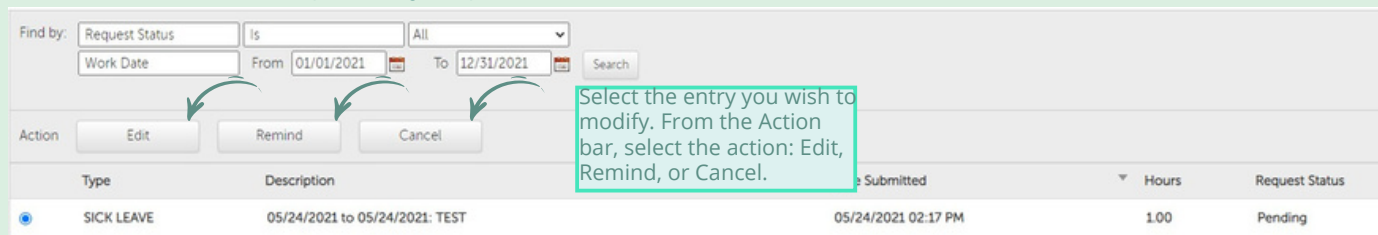
Advance Options

For **ADVANCED** requests, such as

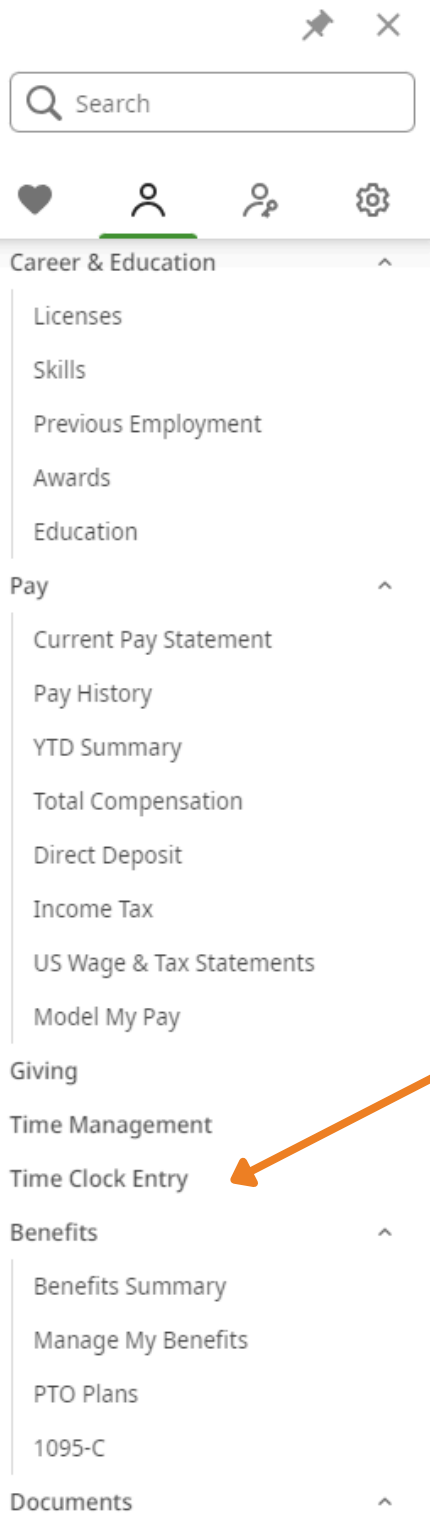
- partial days
- multiple pay codes
- non-consecutive days

look for the **ADVANCED OPTIONS** box to display the daily table. Here you can specify amount of time, in increments of one hour, start and end dates and different code types for each request.

**TO MODIFY AN EXISTING REQUEST:** You can modify and cancel requests for time off, as well as send a reminder to respond to a request in Time Management using the landing page. To do this repeat **STEP 1**, then click the button found at the top left corner. Select **SCHEDULER** then **REQUEST**. This will open a box listing all taken, declined, cancelled and pending requests.



- If you select **EDIT**, an Edit Request form appears with the original information.
- If you select **REMIN**, a Reminder Message pop-up window appears. Enter a message to your supervisor and select Remind (for example, "need to buy airline ticket soon").
- If you select **CANCEL**, a Cancel Message pop-up window appears. Note: Cancellations do not remove events, such as meetings, from your personal and/or shared Outlook calendars. To keep your calendar(s) current, please manually delete the applicable meeting(s).

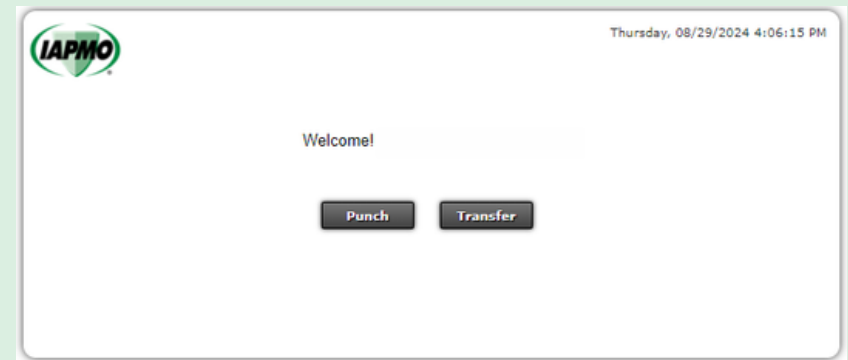


# NAVIGATING YOUR ACCOUNT

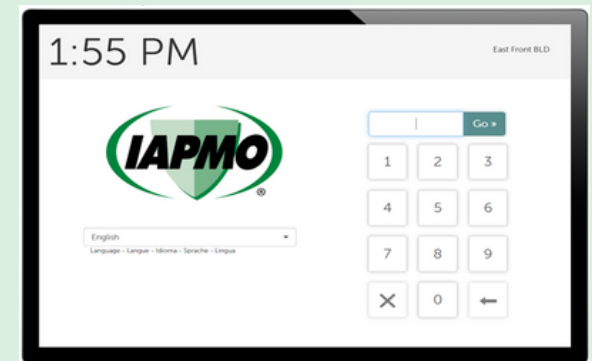
## TIME CLOCK ENTRY

★ Time Clock Entry – Below you will see two ways that you can clock in.

1) Through your online account under Myself >> Time Clock Entry, you can also add “Time Clock Entry” as a Shortcut to your Dashboard.



2) Through the iPad Kiosks located in each building. Your Time Clock Pin can be found under Personal >> Employee Summary or Job >> Job Summary.





## Favorites Menu

Access your favorite pages from one location. Select Add Favorites and get started!

Add Favorites


Home

Inbox

Logout

# NAVIGATING YOUR ACCOUNT

## FAVORITES MENU

You can access your Favorites menu by clicking on the  icon. You'll find all the items that you've marked as your Favorites.

This menu is customizable.

### Edit Favorites

Select your favorites (0/40 selected)

Select up to 40 links you would like to see in your favorites menu.

MYSELF (0 selected)

#### Personal

- ☐ Employee Summary
- ☐ Name, Address, and Telephone
- ☐ Status/Key Dates
- ☐ Emergency Contacts
- ☐ Property
- ☐ Private Info
- ☐ Identification Documents

#### My Company

- ☐ Company Info
- ☐ Electronic Forms
- ☐ Employee Directory
- ☐ Organization Chart
- ☐ View Opportunities
- ☐ UKG.com

#### Jobs

- ☐ Job Summary
- ☐ Compensation
- ☐ Job History
- ☐ Reviews
- ☐ Other Company Info
- ☐ My Onboarding

#### Career & Education

- ☐ Licenses
- ☐ Previous Employment
- ☐ Awards
- ☐ Education

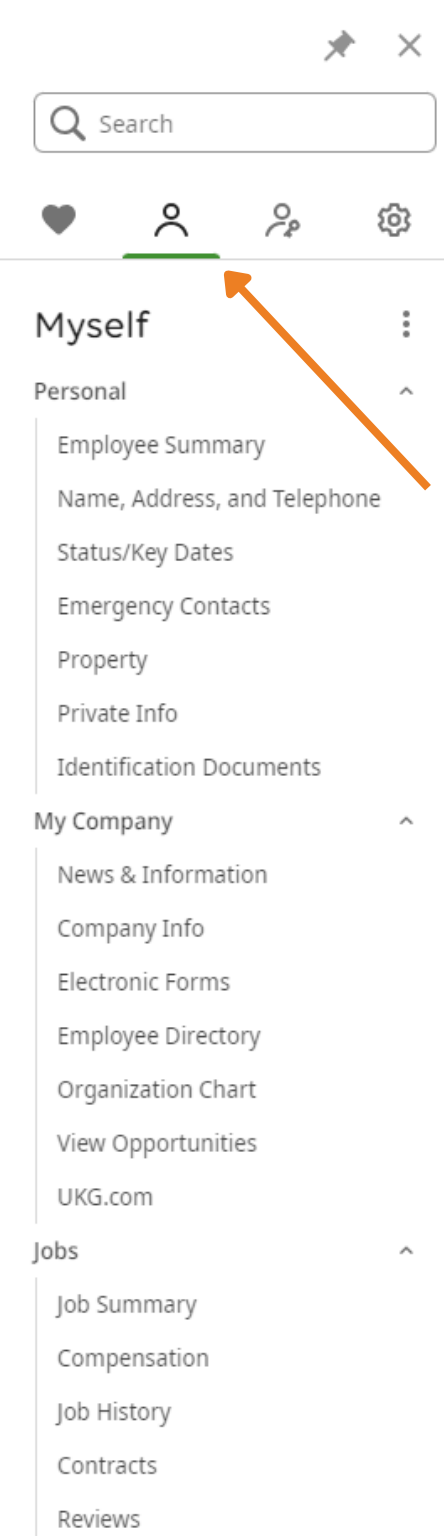
#### Pay

- ☐ Current Pay Statement
- ☐ Pay History
- ☐ YTD Summary
- ☐ Direct Deposit
- ☐ Income Tax
- ☐ W-2
- ☐ Model My Pay

#### Time Management

#### Benefits

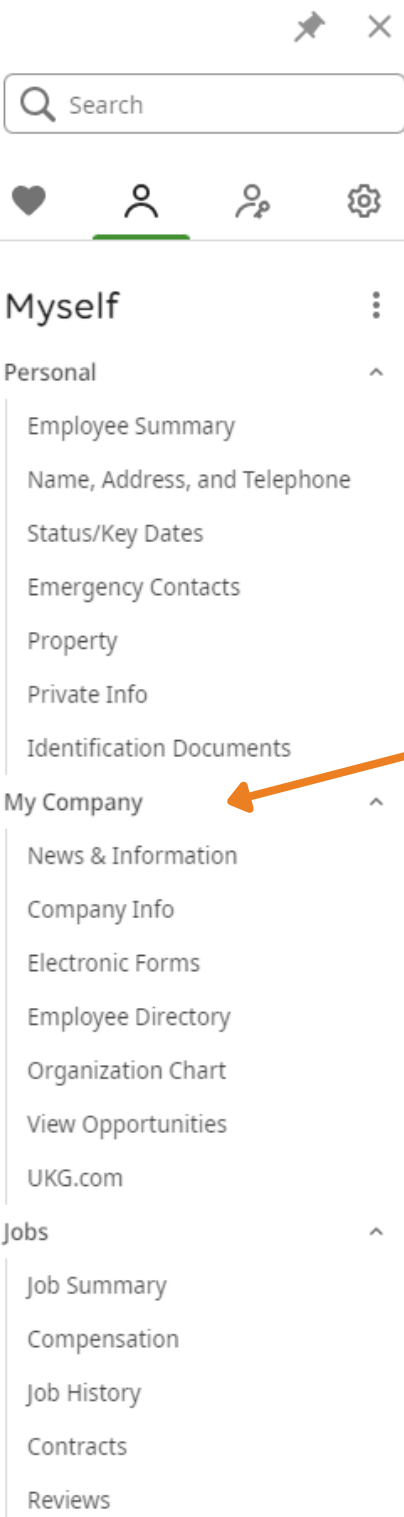
- ☐ Benefits Summary
- ☐ Manage My Benefits
- ☐ Beneficiaries/Dependents
- ☐ Investments
- ☐ PTO Plans



# NAVIGATING YOUR ACCOUNT

## PERSONAL

- **Employee Summary** – This feature shows you personal demographic information, date of hire, job title, time in service, supervisor, etc. For non-exempt employees only, you can view your Time Clock Pin here.
- ★ **Name, Address, and Telephone** – You can make edits to this data. Once submitted, HR will need to approve.
- **Status/Key Dates** – This shows you important dates such as hire, rehire, retirement, etc.
- ★ **Emergency Contacts** – Can be added or updated here.
- **Property** – In time, IT and Accounting will be able to provide your company property inventory such as equipment and credit cards.
- **Private info** – Only visible to you and HR, this is where your social, DOB, I-9, EEOC, disability, and vet status would be.
- **Identification Documents** – Can be housed here for new hires.

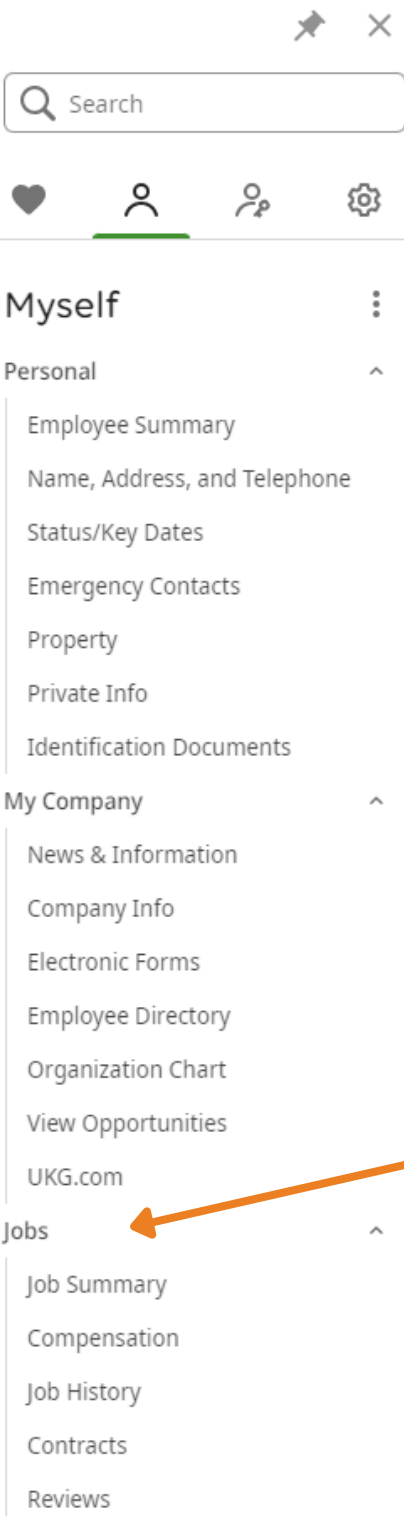


# NAVIGATING YOUR ACCOUNT

## MY COMPANY

- **Company Info** – Where you can see a broadcast of announcements to employees from HR.
- **Electronic Forms** – You can upload content or documents from your personnel file or anything else you would like to add to your digital file.
- **Employee Directory** – This is where you are able to search for U.S. employees and their telephone numbers or email addresses.
- **Organization Chart** – You can view our company's Organization Chart here.
- **View Opportunities** – Where you can see what current opportunities are available at IAPMO.

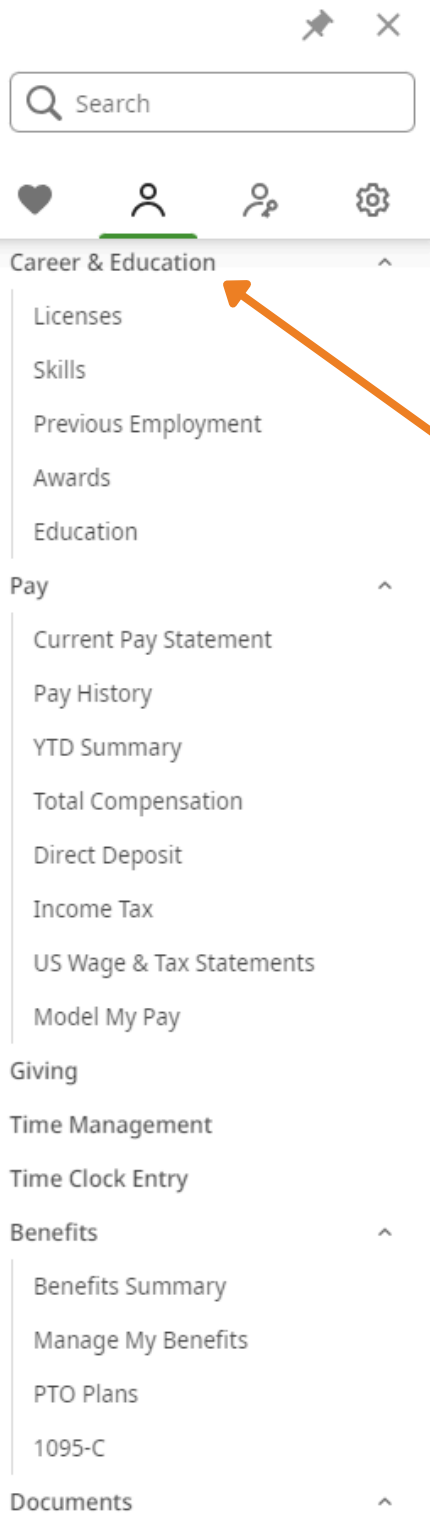




# NAVIGATING YOUR ACCOUNT

## JOBS

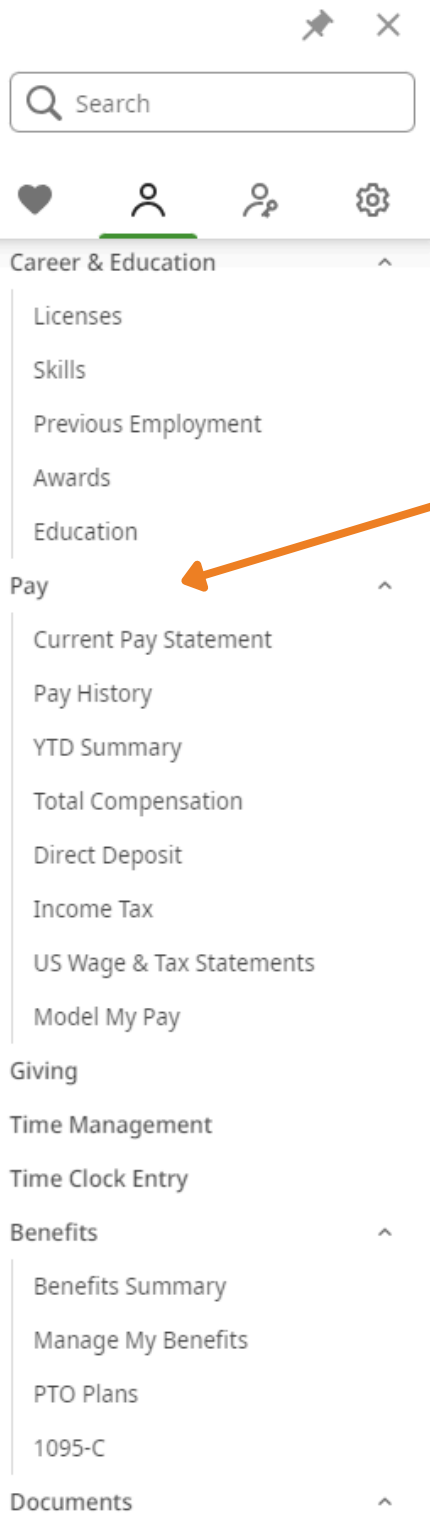
- **Job Summary** - Here is a quick summary of details of your role and time of service. For non-exempt employees only, you can view your Time Clock Pin here.
- **Compensation** - Shows you the rate you are currently being compensated at in a yearly, semi, and hourly format.
- **Job History** - Here will be a history of roles you have held within the organization.
- **Reviews** - Yearly reviews can be added/updated here.



# NAVIGATING YOUR ACCOUNT

## CAREER & EDUCATION

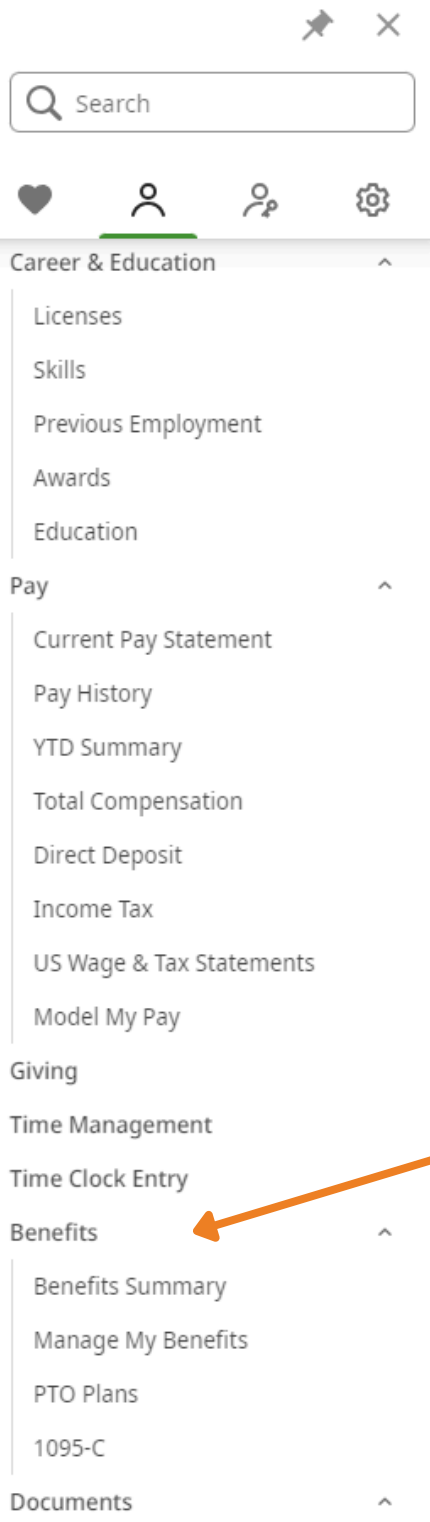
- **Licenses** – You can add your licenses and certificates here or we can upload them for you.
- **Previous Employment** – Add your previous employment here.
- **Awards** – Add your awards and recognitions or we can upload them for you.
- **Education** – Send us a copy of your degree and we'll upload it here for you.



# NAVIGATING YOUR ACCOUNT

## PAY

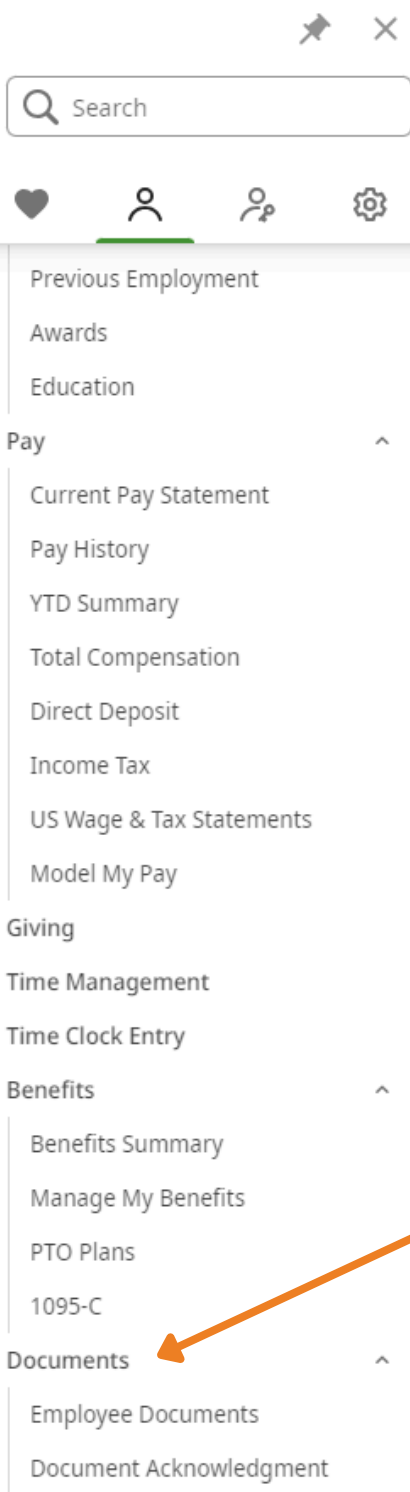
- **Current Pay Statement** – Find your most recent pay statement of earnings and deductions here.
- **Pay History** – Where all your pay statements will be saved.
- **YTD Summary** – Provides Year to Date totals on all pay/earning and deduction codes and taxes.
- **Total Compensation** – Shows annualized totals of non-work earnings, employer paid benefits and employer paid taxes.
- **Direct Deposit** – Add or delete Direct Deposit information here.
- ★ **Income Tax** – Federal and State deductions are here.
- ★ **U.S. Wage and Tax Statements** – Your Form W-2 can be found here.
- **Model My Pay** – Calculate your take home pay here, you can adjust your earnings and deductions to see what it would be if you make any changes.




# NAVIGATING YOUR ACCOUNT

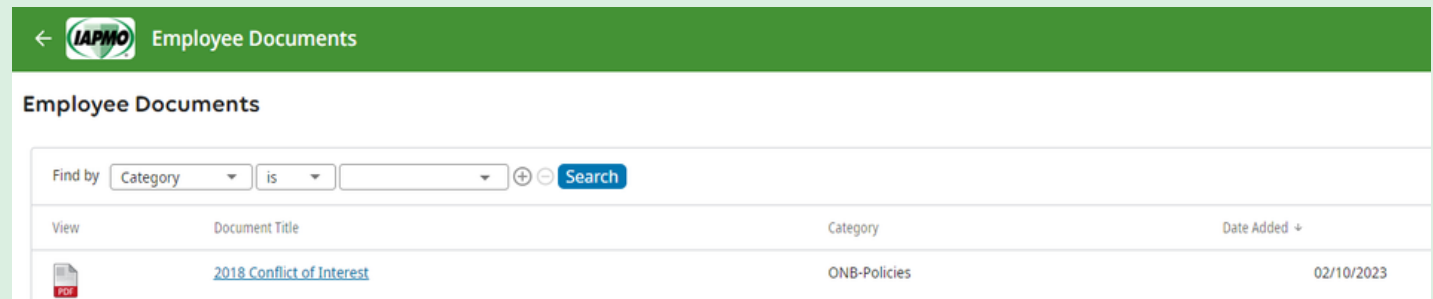
## BENEFITS

- **Benefits Summary** – You can view your current benefit deductions here.
- **Manage My Benefits** – You can make edits here during your benefits eligibility period, which begins on the first of the month following 30 consecutive days of employment, during the annual Open Enrollment period, or if you have a qualifying life event. Once you make edits, they get submitted to HR for approval.
- **1095-C** – View copies of your 1095-C document here for your tax records.



# NAVIGATING YOUR ACCOUNT DOCUMENTS

- Employee Documents – All the employee documents you signed in the onboarding process will be uploaded here. Any new documents that you sign later on (ex. job descriptions, offer letters, etc.) will also be uploaded here.
- Remember to click on the  to download the document.




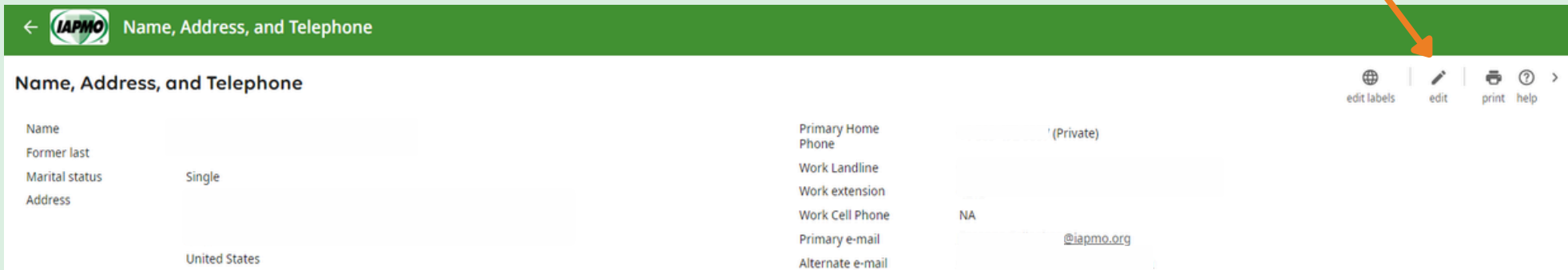
- Document Acknowledgement – Any new company policies or acknowledgments will be posted here.

# HOW TO:

## UPDATE PERSONAL INFORMATION

### PERSONAL >> NAME, ADDRESS, AND TELEPHONE

- Personal information can be edited by clicking on the “Edit”  button on the top-right corner of the Personal tab. Simply select the button and follow the instructions.



The screenshot shows the IAPMO 'Name, Address, and Telephone' form. The form is divided into two main sections. The left section contains fields for Name, Former last, Marital status (set to Single), Address, and United States. The right section contains fields for Primary Home Phone (set to '(Private)'), Work Landline, Work extension, Work Cell Phone (set to NA), Primary e-mail (set to '@iapmo.org'), and Alternate e-mail. In the top right corner of the form, there are four icons: a globe for 'edit labels', a pencil for 'edit', a printer for 'print', and a question mark for 'help'. An orange arrow points to the 'edit' button (pencil icon).

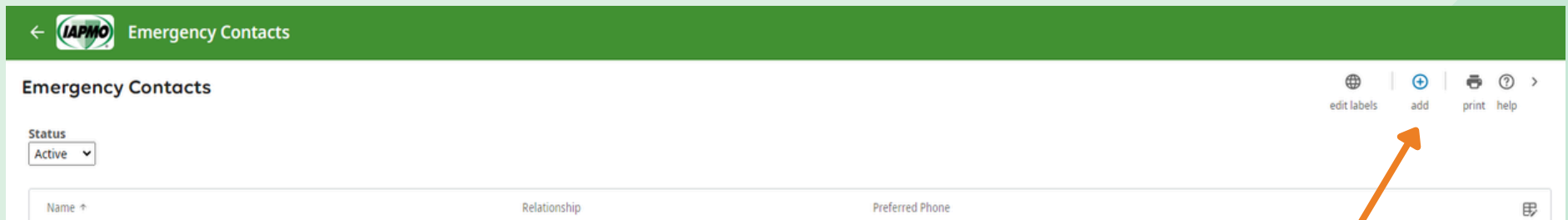
Name, Address, and Telephone	
Name	Primary Home Phone
Former last	Work Landline
Marital status	Work extension
Address	Work Cell Phone
	Primary e-mail
	Alternate e-mail

- NOTE:** Press “Save” to submit your changes. Once submitted, HR will need to approve it in the system. Only information that you have been given to change will display the “Edit” button at the top right.

# HOW TO:

## MANAGE CONTACT INFORMATION

### PERSONAL >> EMERGENCY CONTACT



← IAPMO Emergency Contacts

Emergency Contacts

Status  
Active

edit labels add print help

Name	Relationship	Preferred Phone
------	--------------	-----------------

- Select the “+” button on the Personal/Contacts screen to add a new Emergency Contact.
- You can select the name of a current contact to update it.

NOTE: To add a person to a benefit such as medical or dental, you will need to use Life Events under Myself >> Manage my Benefits >> Life Event

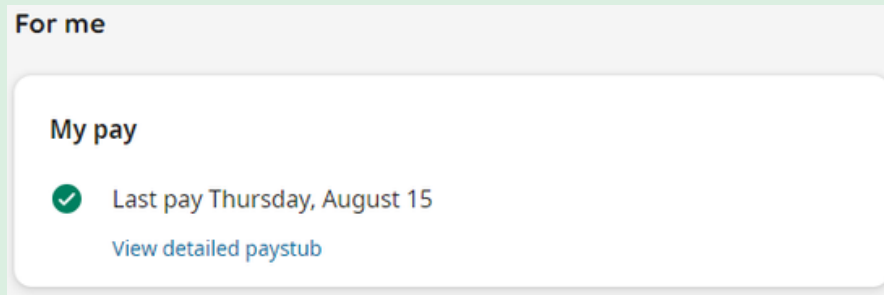
# HOW TO:

## VIEW PAY STATEMENT INFORMATION

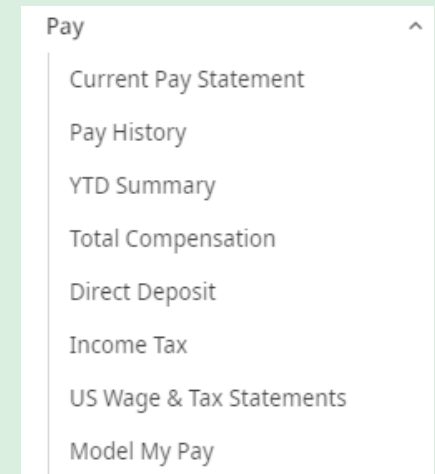
### PAY >> CURRENT PAY STATEMENT

- You can access your pay statement by clicking on the 1) My Pay Widget on the homepage or under 2) Myself >> Pay>> Current Pay Statement.
- 3) Download or print your pay statements from the top right corner of the Statement screen.

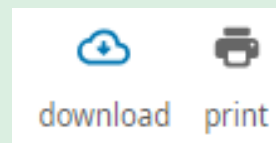
1)



2)



3)





# PAY >>> INCOME TAX

Income Tax														
<b>Income Tax Summary</b>														
<div>Active Inactive</div>														
Description	Form	History	Filing Status	Multiple Jobs	Claimed Allowances	Additional Allowances	Claimed Dependents Total	Other Income	Deductions	Multi Pension/Job	Additional Amount	Block Withholding	Exempt From Tax	
Federal Income Tax	Paper	🕒	SINGLE		1	0					\$0.00			
CA State Income Tax	Paper	🕒	SINGLE/MARRIED 2 or MORE INCOMES		1	0				\$0.00	\$0.00			
HEADQUARTERS														

# ACTION ITEMS:

- Review all training materials on the HR Website.
- Set up your UKG account.
- Verify that all the information in your account is correct.

# QUESTIONS?

**CONTACT US!**

## **PAYROLL/UKG ASSISTANCE**

**AMBER RARDIN**

W: (909) 472-4106 | C: (909) 354-1165  
amber.rardin@iapmo.org

**BREANNA CALLAGHAN**

W: (909) 472-4213  
breanna.callaghan@iapmo.org

## **BENEFITS**

**JENNIFER ROMERO**

W: (909) 472-4214 | C: (909) 224-9977  
jennifer.romero@iapmo.org

**ASHLEY FUENTES**

W: (909) 472-4205  
ashley.fuentes@iapmo.org